

الإمتحان الوطني الموحد للبيكالوريا  
الطورة العاربية 2015  
- عناصر الإجابة -

NR 10

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المملكة المغربية  
وزارة التربية الوطنية  
والتكوين المهني

المركز الوطني للتقويم والامتحانات  
والتوجيه

3	مدة الإنجاز	اللغة الإنجليزية	المادة
4	المعامل	شعبت الأداب والعلوم الإنسانية : مسلك الأداب	الشعبت أو المسلك

## KEY AND MARKING SCALE

*Please accept any appropriate answer not mentioned in this key.*

## I. COMPREHENSION (15 POINTS)

*Testees should not be penalised for spelling and grammar mistakes in the comprehension section.*

A. TRUE OR FALSE: (3 pts) (1 pt each: 0.5 pt for the right choice and 0.5 pt for the right justification.  
Consider the justification ONLY if the choice is correct)

1. F. after graduation/after he graduated
2. E. the four-week training I had wasn't enough
3. T. still they call to make sure it is done

B. WH QUESTIONS: (3 pts)

1. to practise his communication skills and work at a prestigious call centre
2. to answer calls / to replace humans in dealing with clients
3. it doesn't need any health insurance and doesn't ask for vacation / days off / it can work day and night without complaining / ...

C. SENTENCE COMPLETION: (3 pts)

1. .... a computer system.
2. ....you deal with a huge number of incoming calls / when you feel bored
3. ...will lose their source of living / jobs

D. WORD MEANING: (3 pts; 1 pt each) 1. inquiries 2. customers 3. huge

E. WORD REFERENCE: (3 pts ; 1 pt each)

1. Hassan
2. Watson Engagement advisor
3. introducing Watson in Moroccan call centres

## II. LANGUAGE (15 POINTS)

A. GAP FILLING: (2 pts; 1 pt each) 1. visiting 2. whose

B. CORRECT WORD FORM: (2 pts; 0.5 pt each) 1: voluntary - citizenship 2: apply 3: illiterate

C. GAP FILLING: (2 pts; 1 pt each) 1. made up 2. have

D. VERB TENSE: (2 pts; 1 pt each)

1. worked/ had worked/ had been working
2. will have retired

E. REWRITING SENTENCES: (3 pts; 1 pt each)

1. Many roads have been destroyed in the south of Morocco.
2. ... if she would drive/to drive the kids to school.
3. If Leila had bought a ticket early, she would/could have got/gotten a front seat.

F. FUNCTIONS: (2 pts; 0.5 pt each) 1: d 2: e 3: c 4: a

G. RESPONDING TO SITUATIONS: (2 pts; 1 pt each) Accept any appropriate answer.

## III. WRITING (10 POINTS) Task 1: (4 pts)

Task 2: (6 pts)

Scoring criteria for task 1 and 2
Relevance of content to the task
Paragraph organisation
Appropriateness and variety of vocabulary
Accuracy of grammar
Mechanics (spelling, punctuation, capitalisation)