

خاص بكتابة الامتحان	الإمتحان الوطني الموحد للبيكالوريا الدورة الحادية 2015 الموضوع	المملكة المغربية وزارة التربية الوطنية والتكوين المهني المركز الوطني للتقويم والامتحانات والتوجيه
رقم الامتحان	NS 10	
الاسم الشخصي والعائلي		
تاريخ ومكان الازدياد		

4	المعامل	3	مدة الإنجاز	اللغة الأنجليزية شعبة الآداب والعلوم الإنسانية: مسلك الآداب	المادة الشعبة والمسلك
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خاص بكتابة الامتحان	النقطة النهائية على 20، بالأرقام والحروف (على المصحح التأكد من أن النقطة النهائية هي على 20)	اللغة الأنجليزية شعبة الآداب والعلوم الإنسانية: مسلك الآداب
5	الصفحة: 2 على	ورقة الإجابة NS 10
اسم المصحح وتوقيعه:		

I. COMPREHENSION

(15 POINTS)

BASE ALL YOUR ANSWERS ON THE TEXT.

A. ARE THESE STATEMENTS TRUE OR FALSE? JUSTIFY. (3 pts)

1. Hassan joined the call centre while he was studying at university.

.....

2. Hassan thinks he was well trained for his job at the centre.

.....

3. Some clients call the centre to check their reservations.

.....

B. ANSWER THESE QUESTIONS. (3 pts)

1. Why did Hassan join a call centre?

.....

2. What do call centres use "Watson Engagement Advisor" for?

.....

3. How is "Watson Engagement Advisor" different from a human employee?

.....

C. COMPLETE THESE SENTENCES WITH INFORMATION FROM THE TEXT. (3 pts)

1. Hassan gets answers for his clients from .....

2. According to Hassan, you can get angry in a call centre when .....

3. If machines and programs like Watson are introduced, Hassan and other agents. ....

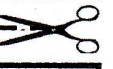
.....

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الصفحة: 3 على

الامتحان الوطني الموحد للبكالوريا - الدورة العادية 2015 - الموضوع -  
مادة: اللغة الإنجليزية - شعبة الآداب والعلوم الإنسانية: مسلك الآداب - NS 10



## D. FIND IN THE TEXT WORDS THAT MEAN THE SAME AS (3 pts)

1. questions (paragraph 1) : .....
2. clients (paragraph 3) : .....
3. very big (paragraph 4) : .....

## E. WHAT DO THE UNDERLINED WORDS IN THE TEXT REFER TO? (3 pts)

1. he (paragraph 2) : .....
2. It (paragraph 3) : .....
3. this idea (paragraph 5) : .....

## II. LANGUAGE (15 POINTS)

### A. FILL IN THE GAPS WITH APPROPRIATE WORDS FROM THE LISTS. (2 pts)

1. Mahjoub's mother is looking forward to ..... her grandchildren in Spain.  
visit - visiting - visited
2. The teacher talked to the student ..... phone rang in class.  
who - whose - whom

### B. GIVE THE CORRECT FORM OF THE WORDS IN BRACKETS. (2 pts)

1. Doing some (volunteer) ..... work for your community is an act of good (citizen) .....
2. The headmaster says that students should (application) ..... for scholarships before May 15th.
3. Many NGOs are teaching (illiteracy) ..... women to read and write.

### C. FILL IN THE GAPS WITH APPROPRIATE WORDS OR EXPRESSIONS FROM THE LISTS. (2 pts)

1. Amine was afraid of being punished; so he ..... a story to justify his absence.  
took up - gave up - made up
2. We've worked hard today. Let's go out and ..... fun.  
lose - take - have

B

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الصفحة: 4 على

الامتحان الوطني الموحد للبكالوريا - الدورة العادية 2015 - الموضوع -  
مادة اللغة الإنجليزية - شعبة الآداب والعلوم الإنسانية: مسلك الآداب - NS 10



## D. PUT THE VERBS IN BRACKETS IN THE RIGHT TENSE. (2 pts)

1. Tom's uncle (work) ..... in Marseille for several years before he moved to Paris last year.
2. My parents (retire) ..... by the end of 2018.

## E. REWRITE THE SENTENCES BEGINNING WITH THE WORDS GIVEN. (3 pts)

1. Heavy rain has destroyed many roads in the south of Morocco.  
Many roads .....
2. "Will you drive the kids to school?" Mr Lynch asked.  
Mr Lynch asked his wife .....
3. Leila didn't get a front seat at the theatre because she didn't buy a ticket early.  
If .....

## F. MATCH EACH EXPRESSION WITH ITS APPROPRIATE FUNCTION. (2 pts)

Expressions	Functions
1. "For me, Moroccan carpets are the best."	a. expressing regret
2. "Glad to hear that. Congratulations!"	b. making a request
3. "I'm sorry to say it, but this is not the tablet I ordered."	c. complaining
4. "I shouldn't have refused his invitation; the party was great!"	d. expressing opinion
	e. responding to good news
	f. asking for advice

1. .... 2. .... 3. .... 4. ....

## G. COMPLETE THE FOLLOWING EXCHANGE APPROPRIATELY. (2 pts)

Paul needs some money from his friend James to buy a camera.

Paul: (makes a request) .....

James: (responds) .....

# لا يكتب أي شيء في هذا الإطار



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الصفحة: 5 على

الامتحان الوطني الموحد للبكالوريا - الدورة العادية 2015 - الموضوع -  
ماحة: اللغة الإنجليزية - شعبة الآداب والعلوم الإنسانية: مسلك الآداب - NS 10 -

### III. WRITING

(10 POINTS)

DO TASK 1 AND TASK 2

#### TASK 1: (4 pts)

COMPLETE THE FOLLOWING PARAGRAPH.

I use my mobile phone to do different things. For example, I .....

..... I also, .....

..... In addition, .....

..... Finally, .....

#### TASK 2: (6 pts)

Many Moroccan girls leave school at an early age. Write a paragraph about the causes which push these girls to leave school an early. (from 50 to 100 words)